

What is FTP?

FTP stands for File Transfer Protocol. It's the method used to transfer files from one computer to another via the internet. In this case this is from your computer to the HSW Print FTP server.

Apart from using a physical device such as a USB memory stick or CD-R or an external hard drive, an alternative approach is to use FTP (File Transfer Protocol) to move the files. This has the advantage that you do not have to visit the remote computer yourself.

I don't have any FTP Client software, how do I upload?

There are many programs available on the web for free, download from sites such as *download.com*, *CuteFTP* for the PC is ideal for beginners. Alternatively there is *WSFTP* for more advanced users or for Mac users there's *Fetch*.

For people wishing to purchase FTP client software there is *WS_FTP Professional 2007*, *FTP client for the PC* (£40) or *MacOS X FTP Client Pro* (£25) or *Transmit 2.2* (£30) for the Macintosh. As you can see FTP Client software is not very expensive. Alternatively, you can use some web browsers to upload and download information such as *Netscape Navigator* or *Internet Explorer*.

What settings should I use in my FTP program?

These are the settings that should be used:

Host Name: ftp.hswprint.co.uk
Username: username (supplied by HSW Print)
Password: password (supplied by HSW Print)
Default Directory: (the folder you are directed to)

Your FTP client will then begin its session in the correct directory.

Where can I find my FTP details?

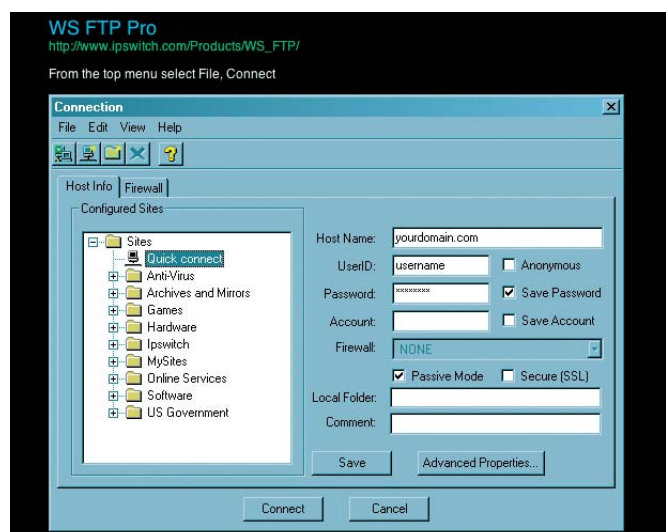
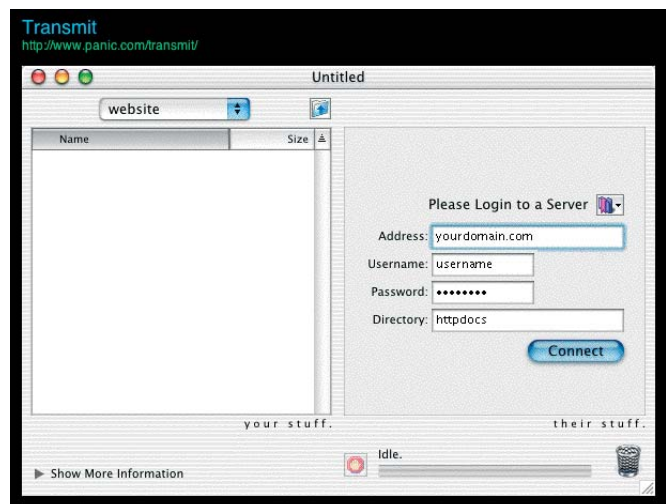
FTP details are sent out by e-mail after hosting accounts are requested.

Where do I upload my files when using FTP?

When using FTP all files should be uploaded to the folder you have been allocated by HSW Print. You will be automatically directed to this folder when you input your username and password.

You should be aware that folders with lots of files and folders inside **WILL NOT TRANSFER** via FTP - only single files will work, so if you have a folder with many files inside you **MUST** convert the folder into a **ZIP** or **STUFFIT** archive so that it is seen as a single file.

some example screen shots of the FTP software available



If you experience any difficulties when using our FTP service please contact HSW Print for advice.