

## TERM LIFE ASSURANCE POLICY SUMMARY

**This is an insurance policy summary only and does not contain the full terms and conditions of the contract. Full terms and conditions can be found in the policy documentation, a copy of which is available from:**

Paul Jones Insurance Services Ltd, Kings House, 316 Shirley Road, Southampton, SO15 3HL

Tel: 023 8078 8444

Fax: 023 8070 2536

Email: [ctc.cadets@pjis.co.uk](mailto:ctc.cadets@pjis.co.uk)

### **Insurers**

The insurance is provided by Certain Underwriters at Lloyds and is in accordance with the terms conditions and exclusions contained in the policy.

### **Policy Number**

2007044

### **Type of Insurance & Cover**

The term may vary depending on your personal circumstances but will usually be for the period of 28 months to protect your liability under the terms of the standard loan agreement arranged in connection with your training course.

English Law applies to this contract of insurance.

### **Significant Features & Benefits**

In the event of your death during the term of the policy, insurers will pay the sum of £95000.

### **Principal Exclusions or Limitations**

These may be found in the policy wording under the heading Exclusions

### **What happens if I take out cover and then change my mind ?**

This policy contains no cancellation clause and there is no refund of premium on cancellation.

### **How to Make a Claim**

All claims and claims correspondence should be in writing and addressed to:

Paul Jones Insurance Services Ltd, Kings House, 316 Shirley Road, Southampton, Hants, SO15 3HL

And

PULSE, PO Box 4815, Tincleton, Dorchester, Dorset, DT2 8WA

### **What to do if you have a complaint**

Our aim is to ensure that all aspects of your insurance are dealt with promptly, efficiently and fairly. At all times we are committed to providing you with the highest standard of service.

If you have any questions or concerns about your policy or the handling of a claim you should in the first instance contact the Managing Director at Paul Jones Insurance Services Ltd, Kings House, 316 Shirley Road, Southampton, SO15 3HL, either in writing or by telephone.

If you are not satisfied with the way the complaint has been dealt with you may ask the Complaints and Advisory Department at Lloyds to review your case without prejudice to your rights at law.

Their address is:

Complaints and Advisory Department, Lloyds, One Lime Street, London, EC3M 7AH,  
Telephone (020) 7327 1000.

### **Financial Services Compensation Scheme**

In the event "insurers" are unable to meet their liabilities, you may be entitled to compensation from the Financial Services Compensation Scheme. More information is available by telephoning 020 7892 7300 or their website at [www.fscs.org.uk](http://www.fscs.org.uk).